



**Clarion Digital  
Resident Involvement Forum  
Incentive Terms and  
Conditions  
January 2018**

**Terms and Conditions**



In these terms and conditions “Clarion” means Clarion Housing Group Limited or any company within the Clarion Housing Group, full details of which can be found at [www.clarionhg.com](http://www.clarionhg.com)

By registering your interest in an online customer involvement forum operated by Clarion (e.g. Clarion Voice), you accept these terms and conditions.

1. No purchase is necessary.
2. Each entrant who registers to join an online customer involvement forum operated by Clarion is automatically entered into a monthly prize draw. The prize draw will operate until at least the end of September 2018.
3. The prize draw is by online entry only. Internet access is therefore required. Entry will be open from the opening date 24 hours every day until 23.59 on the closing date. Please obtain the bill payer’s permission before registering your interest in the on-line forum.
4. Maximum one entry per person per prize draw.
5. Proof of sending an entry shall not constitute proof of receipt. Clarion accepts no responsibility for entries that are lost, misdirected, late, damaged or illegible, for faulty or failed electronic data transmissions of any kind, neither for the online forum or the Internet being unavailable nor for any associated costs.
6. By entering the prize draw, you agree to participate in any reasonable promotional activity, including photographs and audio and /or visual recordings, if you are selected as a winner. Clarion reserves the right to use the names and town of winners.
7. Winners’ names and geographic region where they reside may be obtained by sending a stamped, self-addressed envelope to: Clarion Housing Group, Resident Involvement no later than 28 days after the closing date.
8. Winners of each draw will be notified by e-mail or telephone (using details provided at entry) within 30 days of their entry winning.
9. In the event of unforeseen circumstances, Clarion reserves the right to replace entire prizes or prize components with prizes of equal or greater value.
10. Prize draws may feature in other promotional material.
11. Winner(s) accept prizes at their own risk.
12. The prize draws are managed by Clarion Housing Group.



13. Clarion shall not be liable for any loss or damage whatsoever, except for death or personal injury as a result of its negligence, arising out of the administration of prize draws, or out of the winner's or any third parties enjoyment of the prizes.

14. In consideration of Clarion agreeing to consider entrants, each entrant hereby assigns to Clarion the complete copyright and all other rights in any entry, which shall be for the full period of copyright. Clarion shall be free to assign such rights to third parties.

15. Any personal data relating to entrants will be used solely in accordance with current data protection legislation and will not be disclosed to a third party other than the providers of our digital involvement platform, currently Vision Critical in so far as required for fulfilment/delivery/arrangement of the prize without the individual's prior consent.

16. Prizes are awarded at Clarion's discretion and no prizes will be awarded as a result of improper actions by or on behalf of any entrant.

17. Closing date for receipt of all entries is 23:59 on 30 September 2018 and winners will be pulled on the last calendar day of each month starting 31 March 2017

18. Prize draws are open to all UK residents aged 16 or over, excluding employees (and immediate families) of Clarion, or of the providers of our digital platform providers (currently Vision Critical and Digital Unite) their affiliated companies or anyone professionally connected to the promotion.

19. Winner(s) will be randomly selected by an independent person from all entries after the closing date. The winner will be notified by email within 30 days of the draw date. The identity of the Clarion member of staff who supervises the draw is available on request.

20. The prize draw consists of monthly draws and one (1) prize shall be awarded in accordance with these terms and conditions each month. One entry will make you eligible for all prize draws until you win a prize whereupon your entry will be removed from the prize draw. Non-winning entries will automatically be rolled forward to the next prize draw.

21. Prizes will consist of one (1) £50 prize per month, one (1) prize will be awarded to the winning entrant for each prize draw. In accordance with clause 20 above, winning entrants will be excluded from the remaining prize draws.

22. Prizes will be given in the form of 'High Street Vouchers'. Clarion reserves the right to replace with an alternative prize of equal value if circumstances beyond Clarion's control make it necessary to do so.

23. Prizes will be delivered to the winner within 6-8 weeks of the relevant draw.

24. The prize draw will be governed by English law and entrants to the prize draw submit to the exclusive jurisdiction of the English courts.

